



**Name Sarah Davies**

**Job Communities Manager Yarlington**

### **Why I wanted to be on the CIH regional board**

I have worked in social housing for 20 years and I am passionate about the service it provides. I am excited about the challenges and changes that are needed to ensure our service survives and I felt that being a board member for the CIH would assist with this.

My understanding of housing management service delivery and the challenges our customers face gives me a lot to contribute to the board. I am lucky enough to work for a forward thinking organisation which allows me to explore new ways of working and operating and this mind-set I will take with me when operating on board projects

I completed my CIH course in social housing a number of years ago and it ignited a passion for the industry and a career path for me. From that day on I have used CIH information, attended conferences, read reports/bulletins/updates and reference material all produced by the CIH to keep me informed and up to date on all things housing. About two years ago I spoke at the South West Conference in one of the breakaway sessions and found it rewarding. I enjoy being able to shape valued and important services and I believe the CIH is a platform for this, to work alongside like minded people with a drive to improve and make housing fit for purpose is rewarding.

### **So where do I see CIH at the moment**

CIH provide first class support for housing professionals in their careers, they offer training and qualifications across the board. They are the voice of the housing professionals, operating effectively on an efficient team structure. The CIH has a strong product brand giving the CIH credibility in the sector particularly around the policy work. With hot off the press access to good practice guides and the latest updates.

### **So where are we going...**

The climate of social housing is changing and it is recognised that CIH needs to as well to continue to support its customer base. CIH needs to stay on point, vibrant and accessible, membership is a key focus, what do the customers want and need, how are they going to access the services provided and what business opportunities are there for the CIH to step into?

I am excited to be part of that journey