



CIH Level 4 Certificate for the Housing Profession (UK QCF)

(NFQ equivalent Level 6)

Register now!

Course starts 25 April 2017. Apply early to secure your place on this popular course.

CIH is pleased to offer a certificate for the housing profession in 2017.

The course provides a challenging and highly relevant grounding in all aspects of housing strategy, policy law and finance. You will also learn skills in how to manage people, risk and change.

What is it?

This qualification will give you an understanding of the essential aspects of housing strategy, policy, law and finance, as the context for providing housing management services.

Who is it for?

Managers and staff preparing to step up to management level in the housing sector. It will also suit learners who wish to build on prior qualifications in housing or related areas.



“ It is very relevant to my job and it has given me a great background to what I doing. While I do have a business degree this qualification is very specific to my job and will give me a lot more credibility when it comes to housing management. It has made me more focused on where our organisation is going and what the best way to get there is. ”

Brendan McCarthy
Development manager, Cork Mental Health Foundation/Housing Association



What you will learn

Housing management services

- You will explore the key functions involved in housing management, such as lettings, estate management, repairs and maintenance and tenancy management.
- You will consider different approaches to the provision of housing and explore legal responsibilities in areas such as homelessness.

Housing policy

- You will further your understanding of housing policy in Ireland by exploring its historical development and the relationships between different policy making bodies and their policy-making processes. It will enable you to develop analytical skills; learning how to analyse and evaluate policies, in particular against their intended outcomes and impacts.

Housing law

- You will develop an understanding of the Irish legal system in relation to housing. You will explore the law in relation to landlords and tenants and examine the application of the law in housing practice and homelessness.

Housing economics and housing finance

- This part of the course requires learners to understand the external sources of finance which housing organisations access. You will also explore the wider financial environment of housing organisations and the effect of subsidy.

Housing need, demand and supply

- You will explore the demographic profile of Ireland and understand the impact this, and socio-economic factors, have on housing need, demand and supply. This unit will also examine a range of factors influencing local housing markets.

Managing people

- In the final unit, you will examine how to manage people, through an understanding of human resource policy and practice. You will also explore strategies for effectively managing change and managing risk.

Qualification level and accreditation

This course is accredited under the UK qualifications and credits framework (QCF) at Level 4, which equates to Level 6 on the Irish framework. It carries a credit value of 36 credits. The awarding body is the Chartered Institute of Housing.

All course content, resources and assessment will be based on the Irish housing context.

Blended learning: study online and onsite

Blended learning combines the flexibility of independent study with the support of learning in a classroom environment. The programme is delivered through a combination of six on-site training days and independent e-learning.

With this course you will have:

- An induction that gives you an opportunity to meet other students, and covers what you can expect from the programme; the assignments; and planning your time
- A dedicated website with access to supporting materials and wider resources
- Six days of face-to-face training with experienced tutors
- Training in small groups to maximise interaction and discussion with tutors
- Ongoing learner support from CIH staff
- Free CIH membership for the duration of the course
- Six assignments, one for each unit of study

The cost is €1750 per learner. The programme starts 25 April 2017, with one full day session and one assignment to be completed approximately every two months. All training will take place in Dublin.

How to apply

Apply now to secure a place as there are limited number of places on this popular course.

Cathy Etchingham

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About CIH

The Chartered Institute of Housing (CIH) is the independent voice for housing and the home of professional standards. Our goal is simple – to provide housing professionals and their organisations with the advice, support and knowledge they need to be brilliant.

CIH is a registered charity and not-for-profit organisation. This means that the money we make is put back into the organisation and funds the activities we carry out to support the housing sector. We have a diverse membership of people who work in both the public and private sectors, in 20 countries on five continents across the world.

Further information is available at: www.cih.org

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As somebody with a background in nursing and very little knowledge on housing, this course has really brought me up to speed. Although it is challenging it is effective. Overall it has been an excellent experience and one of the best things I have done in a long time .

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Kathryn Anderson

