

Complaints against CIH members




Chartered
Institute of
Housing

Professionals working in the housing sector are put in a position of trust, meaning they must be relied upon to make the best professional judgements for their customers, colleagues and the wider public. CIH has a responsibility to maintain professional standards in the sector and to ensure housing professionals are equipped to make effective decisions in challenging situations. [CIH's professional standards](#), [code of ethics](#) and [code of conduct](#) provide a profession-wide shared view of the standards of ethical and professional behaviour that are expected of others working within housing and related sectors. All CIH members are required to adhere to these principles.

Please fill in this form, and send it to us together with the required evidence by post (details below)

*all fields are mandatory.

Title*	
First name*	
Last name*	
Email*	
Telephone*	
Address*	
Membership number*	
Name of the member the concern refers to*	
Membership number of the member, if known*	
The organisation they work for (where available) *	
Your relationship to the member (colleague, client, contractor, employee, etc) *	



Please give comprehensive details of the concerns you are raising about the member (including reference to the specific criteria within the code of conduct*

Describe the type of evidence you are submitting and please enclose all evidence to support your concern together with this form*

Signed

Date

Please send the form and evidence by post:

Professional standards manager
Chartered Institute of Housing
Suites 5 and 6, Rowan House,
Westwood Way, Coventry,
CV4 8HS