

## BLENDED LEARNING

# LEVEL 5 DIPLOMA IN HOUSING

**CIH is the independent voice for housing and the home of professional standards. Our qualifications are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.**

**A housing professional who gains an accredited qualification from CIH will be equipped with key skills and expert knowledge, and able to add value to their organisation and contribute to performance improvement in a fast-changing environment.**

### What is the Level 5 Diploma in Housing?

The Level 5 Diploma in Housing would suit aspiring professionals, supervisors and managers who wish to achieve CIH chartered membership (CIHCM). The qualification covers the following units:

- Ethical practice in housing - including theories of ethical practice; ethical dilemmas in housing; current ethical issues affecting housing professionals.
- Leadership and management in housing - including theories of management and leadership; the attributes of successful leaders and managers; reflective practice.
- Strategic and business planning for housing - including social versus commercial objectives; theory and practice of strategic management; developing business plans.
- Housing in context - including the historical development of housing policy; the influence of political ideology; comparative housing studies.

- Managing relationships in housing - including the changing profile of housing customers; understanding housing customers' needs; effective partnership working; principles of contract management.
- Professional practice skills for housing including being a professional; skills required to be a housing professional; assessing your performance and managing your own professional development. You may be eligible to claim Recognised Prior Learning (RPL) for this unit.



### What does the qualification cost and how long does it take?

**Cost:** For the latest qualification fees visit [www.cih.org/qualifications](http://www.cih.org/qualifications)

**Duration:** Approximately 12 months, with an average of 8 hours study a week - this can include investigation undertaken at work and independent study time working through the online materials, doing additional reading and research, and writing up your submissions. There are also six face-to-face days included in this time.



THE OPTION OF FREE CIH MEMBERSHIP IS PROVIDED DURING THE PERIOD OF STUDY FOR YOUR QUALIFICATION

## What are the learning outcomes?

### Ethical practice in housing

1. Understand ethical practice
2. Understand how ethical practices apply to housing organisations
3. Understand how ethical practices apply to a housing professional

### Professional practice skills for housing

1. Understand the concepts of being a member of a profession and acting professionally
2. Understand the skills required to be a housing professional
3. Be able to assess own professional performance
4. Be able to manage own professional development

### Leadership and management

1. Understand the relationship between management and leadership
2. Understand how leadership styles impact on the achievement of organisational objectives
3. Understand the skills and attributes required to be an effective manager

### Strategic and business planning for housing organisations

1. Understand the role, purpose and complexity of a housing organisation
2. Understand theories to enable strategy development in a housing organisation
3. Be able to apply strategic planning techniques to develop a business plan for a housing organisation
4. Understand how to implement and monitor a business plan

### Housing in context

1. Be able to undertake a comparative study of one aspect of housing policy
2. Understand the social, cultural and historical development of one aspect of housing policy
3. Understand the political and economic context of housing with particular regard to one aspect of housing policy
4. Understand the law in relation to one aspect of housing policy
5. Be able to make a case for future trends in one aspect of housing policy

### Managing relationships in housing

1. Understand how the changing profile of housing customers impacts on the delivery of housing services
2. Understand how to communicate with housing customers
3. Understand the variety of partners involved in the delivery of housing services
4. Understand the principles of contract management in the delivery of a housing service

## How will this qualification benefit me and my organisation?

The CIH level 5 Diploma in Housing provides individuals with knowledge and understanding across key areas of housing policy and practice, at a recognised professional standard. It provides the knowledge and skills required to perform in a senior management role and on completion you will be eligible for chartered member status.

## What are the entry requirements?

This qualification is a route to CIH chartered membership. To register on this qualification you should be working in either a paid or voluntary capacity in housing and must also have completed either:

CIH Level 4 Certificate for the Housing Profession

**OR**

CIH Level 4 Certificate, or Diploma, in Housing Practice, or equivalent

You will be asked to provide evidence of your qualifications and/or your experience of working in the housing sector as part of the application process and may be eligible to claim Recognised Prior Learning (RPL) for the Professional Practice Skills in Housing unit.

## What can I expect as a CIH learner?

This qualification is delivered through blended learning which is a combination of online and face-to-face learning.

You will be required to attend six face-to-face learning days as part of this qualification which are delivered by a CIH tutor. This is enhanced with access to online learning materials and the ongoing support of a tutor.

Your tutor will assess your assignments and give you feedback as well as providing you with advice and support on any academic issues.

You will be supported by the CIH Housing Academy team throughout your qualification, who will offer guidance when personal or work-related problems arise which may affect your studies.



## Other benefits of learning with CIH

- We provide the option of free membership during the period of study for your qualification. This entitles you to a range of benefits designed to keep you up to date with the latest developments in the sector to support you in your studies. It also allows you to use the designatory letters CIHM after your name.
- The flexibility of a combination of learning online and face to face allows you to fit your study alongside your other commitments.
- No examinations - assessment and feedback is through assignments, spread over six submissions. (it will be five submissions if you have recognised prior learning for the Professional Practice Skills in Housing unit)

## WHAT'S NEXT?

To see if the qualification is running and to apply visit [www.cih.org/qualifications](http://www.cih.org/qualifications)

If the qualification is not currently running you can register your interest by visiting [www.cih.org/blended\\_learning\\_level\\_5](http://www.cih.org/blended_learning_level_5)

Or for more information call our friendly team on **024 7685 1789** or email us at [housing.academy@cih.org](mailto:housing.academy@cih.org)