

# Level 5 Diploma In Housing

## Who is this qualification for?

The [Level 5 Diploma in Housing](#) is for aspiring professionals, supervisors and managers who wish to achieve [CIH Chartered membership \(CIHCM\)](#).

This qualification explores areas of ethical practice, leadership and management, strategic business planning, housing in context, managing relationships and developing professional practice skills for housing.

## Why study this qualification?

The CIH Level 5 Diploma in Housing provides individuals with knowledge and understanding across key areas of housing policy and practice, at a recognised professional standard. Providing you with the knowledge and skills required to perform in a senior management role.

On completion of this qualification you will be eligible for Chartered Membership status. You must complete all mandatory units, as well as the professional practice skills in housing unit to be eligible for CIH Chartered membership.

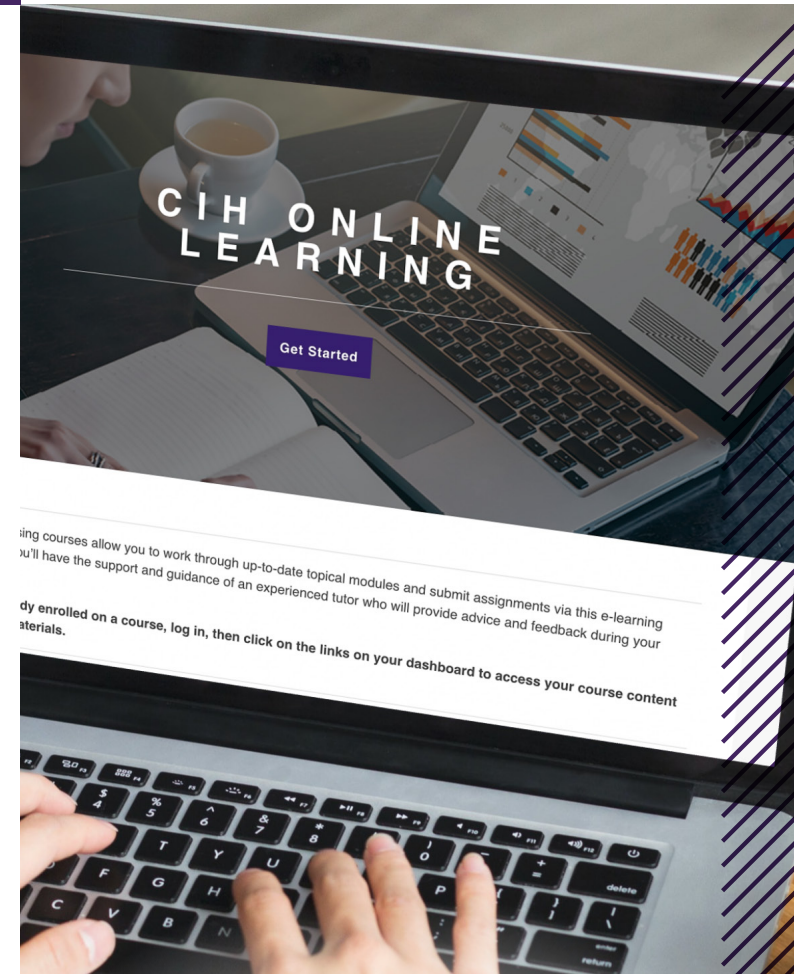
## Who should apply for this qualification?

To register for this qualification you should be working in either a paid or voluntary capacity in housing and also have completed one of the following:

- ❑ CIH Level 4 Certificate for the Housing Profession OR
- ❑ CIH Level 4 Certificate, or Diploma in Housing Practice, or equivalent.

You will be asked to provide evidence of your qualifications and/or your experience of working in the housing sector as part of the application process, and may be eligible to claim Recognised Prior Learning (RPL) for the professional practice skills in housing unit.

Applicants must be aged 18 or over, be confident using IT and have access to a computer.



**Duration:** approximately 12 months, with an average of eight hours study a week.



**Cost:** depending on how you want to study the course cost can vary:

Online: £2,790

Online plus: £3,120



Includes Chartered membership for up to one year following your qualification, plus complimentary CIH membership for the duration of your studies.

## What will I learn?

### Ethical practice in housing

- ❑ Understand ethical practice
- ❑ Understand how ethical practices apply to housing organisations
- ❑ Understand how ethical practices apply to a housing professional

### Professional practice skills for housing

- ❑ Understand the concepts of being a member of a profession and acting professionally
- ❑ Understand the skills required to be a housing professional
- ❑ Be able to assess own professional performance
- ❑ Be able to manage own professional development

### Strategic and business planning for housing

- ❑ Understand the role, purpose and complexity of a housing organisation
- ❑ Understand theories to enable strategy development in a housing organisation
- ❑ Be able to apply strategic planning techniques to develop a business plan for a housing organisation
- ❑ Understand how to implement and monitor a business plan

### Leadership and management in housing

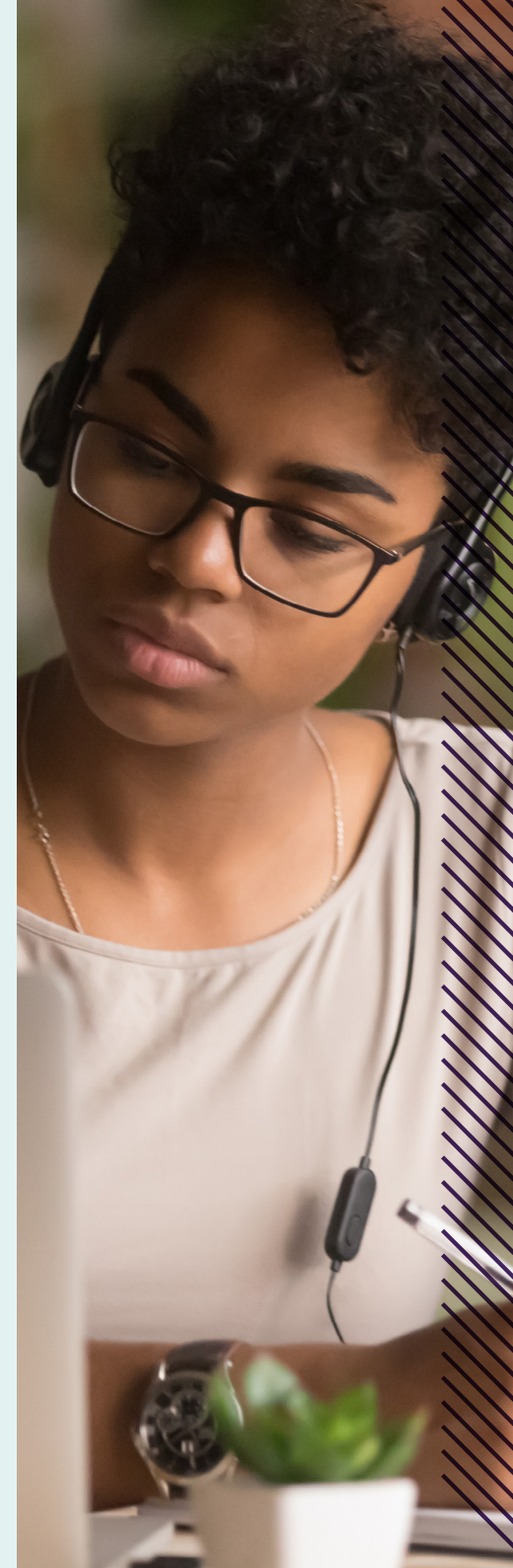
- ❑ Understand the relationship between management and leadership
- ❑ Understand how leadership styles impact on the achievement of organisational objectives
- ❑ Understand the skills and attributes required to be an effective manager

### Housing in context

- ❑ Be able to undertake a comparative study of one aspect of housing policy
- ❑ Understand the social, cultural and historical development of one aspect of housing policy
- ❑ Understand the political and economic context of housing with particular regard to one aspect of housing policy
- ❑ Understand the law in relation to one aspect of housing policy
- ❑ Be able to make a case for future trends in one aspect of housing policy

### Managing relationships in housing

- ❑ Understand how the changing profile of housing customers impacts on the delivery of housing services
- ❑ Understand how to communicate with housing customers
- ❑ Understand the variety of partners involved in the delivery of housing services
- ❑ Understand the principles of contract management in the delivery of a housing service





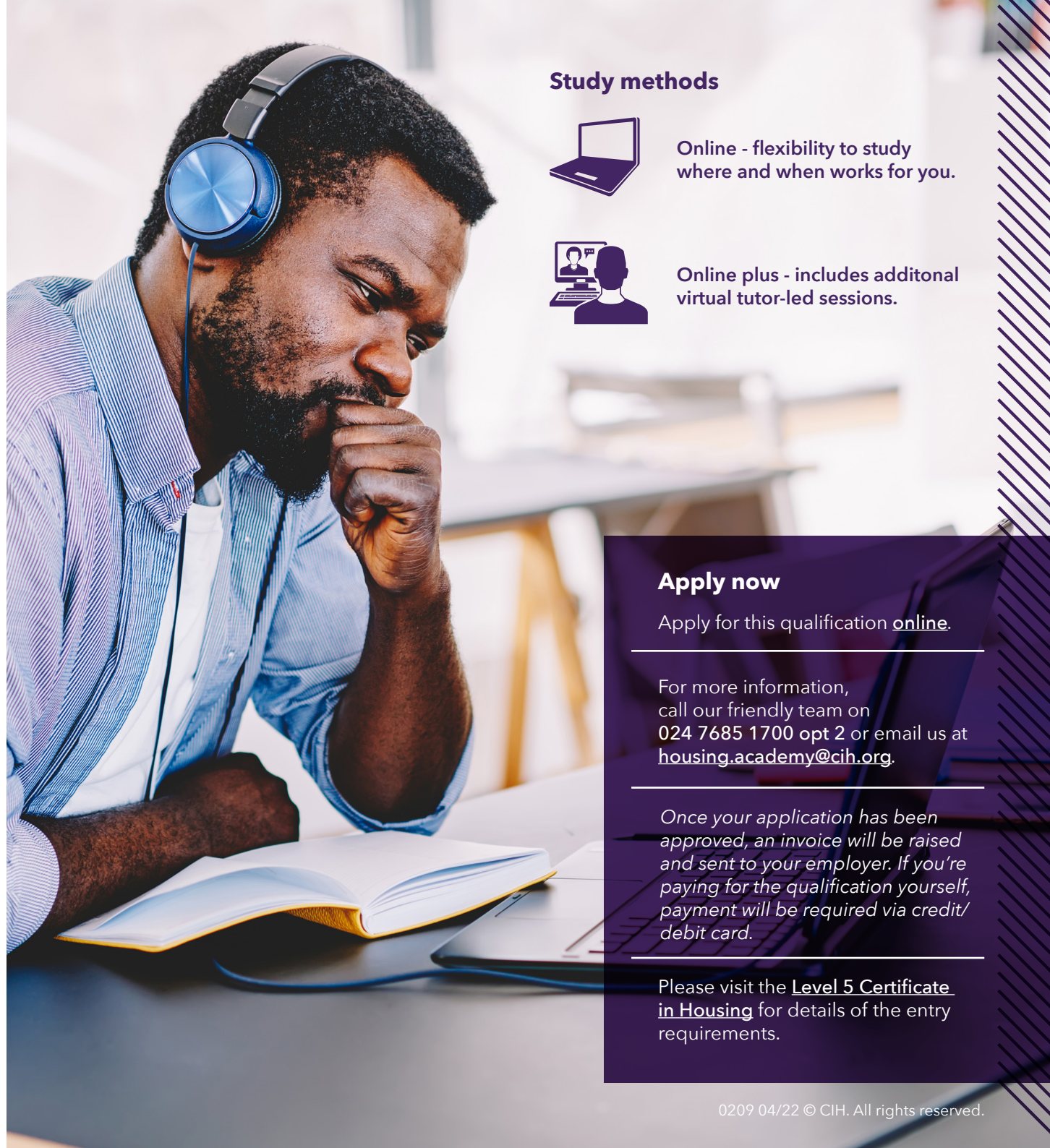
## What can I expect as a CIH online learner?

CIH supports you as an [online learner](#) in a range of ways. We offer online qualifications which means your studies are done virtually, so you can fit this around your day job, personal life and make it work for you.

At the beginning of the qualification, you'll be provided with a brief introduction to the qualification and information on how it is delivered, structured and assessed.

## How we support you:

- ❑ You'll have an academic tutor who offers you support throughout your qualification via email and telephone on request. Your tutor will mark your assignments and give you feedback as well as provide you with advice and support on any academic issues.
- ❑ Get a complete set of online learning materials to work through for each unit. You will submit an assignment at the end of each unit of study (approximately every eight weeks).
- ❑ Each unit contains activities to help support your learning and forums in which you can stay in contact with your fellow learners and share your thoughts on the study topics and assignment tasks.
- ❑ The [CIH Housing Academy](#) will support you throughout your qualification, offering guidance when personal or work-related problems arise that may affect your studies.
- ❑ Communicate and share ideas with other learners via our e-learning site, Moodle.



## Study methods



Online - flexibility to study where and when works for you.



Online plus - includes additional virtual tutor-led sessions.

## Apply now

Apply for this qualification [online](#).

For more information, call our friendly team on **024 7685 1700 opt 2** or email us at [housing.academy@cih.org](mailto:housing.academy@cih.org).

*Once your application has been approved, an invoice will be raised and sent to your employer. If you're paying for the qualification yourself, payment will be required via credit/debit card.*

Please visit the [Level 5 Certificate in Housing](#) for details of the entry requirements.